
VIJAYAKUMAR RAMASUBBU

Location: Bengaluru, India | Dubai, UAE

Contact: +91-9980587482 | +91-8197935353 **E-mail:** vijaikm@gmail.com

LinkedIn: <https://www.linkedin.com/in/vijayakumar-ramasubbu-1241a2b/>

VICE PRESIDENT | TECHNOLOGY DELIVERY LEAD | CONSULTING & EXECUTIVE ADVISORY

✚ Core strengths in:-

- AI Business Transformation | Agile Coaching | Portfolio Governance | Strategic Programs | Commercial & Investment Banking
- International Assignments: Onsite delivery and requirement scoping in the US (Procter & Gamble), Belgium, and German

✚ Areas of Expertise: - Finance & Business Transformation | Change Management | Executive Stakeholder Management | Portfolio Strategy & Planning | Governance & Compliance | AI-Augmented Delivery | Risk Control | Agentic AI | Business cases and Benefit Tracking | Integrated Finance Portfolios | Release Management | Program Execution | Data-Driven Insights | Resource Optimization | Product Innovation | Cross-Functional Team Leadership | Customer-Centric Mindset | C-Suite Collaboration |

✚ Technical Skills: -

- Agile & Scaling Frameworks: Scrum, Kanban, Extreme Programming (XP), SAFe 6.0 · Large-Scale Scrum (LeSS)
- Talent Development: Mentoring Agility Leads, Capability Building, Succession Planning, Agile CoP Facilitation
- AI Adoption & Innovation: JIRA MCP, Microsoft Copilot Strategy, Efficiency Tracking & ROI Measurement
- Tools: JIRA, JIRA Align (Admin), Confluence Dashboards, Power BI, MS Project
- Industry Domains: Global Banking, Investment Banking, CCB-aligned FinTech ecosystems, Financial Services.

CAREER SUMMARY

- **Transformation Leader with 10+ years of extensive experience leading enterprise-wide business transformation, Product Operating Model implementation, and organisational change across global banking environments.**
- Expertise in transforming business strategy into scalable operating models, governance frameworks, and product-centric delivery organisations that accelerate business value, optimise delivery performance, and enhance investment transparency.
- Recognized for driving the transformation, enabling simplified portfolio management, improved delivery efficiency, cost optimisation, and end-to-end visibility from investment planning through initiative delivery.
- Trusted advisor to executive leadership, influencing C-suite stakeholders, shaping transformation roadmaps, and aligning business, technology, and delivery functions to achieve strategic objectives.
- Brings a strong blend of transformation consulting, programme governance, product delivery, organisational design & executive stakeholder management, with an ability to lead large-scale change initiatives across complex, highly regulated organizations.

ACHIEVEMENTS

- **Governed delivery across 12 portfolios supporting 8,000+ stakeholders across the US, UK, and India**, aligning technology initiatives with business OKRs.
- **Led the delivery of program capabilities and business results** for multiple portfolios with revenue close to US\$ 60 M to 80 M
- **Drive the rollout of the Product-Oriented Delivery model across 200+ Agile teams**, improving delivery predictability and value-stream alignment.
- **Led the product transformation of 52+ applications across Commercial and Investment Banking**, driving large-scale modernisation and delivery excellence.
- **Delivered measurable business outcomes by improving ROI by 60–70%** and reducing product delivery cycle times by **80–90%** through Agile transformation, lean governance, and product-led delivery.
- **Recognized for driving AI Innovation (2026)** by introducing AI-enabled solutions that enhanced operational efficiency and business outcomes.
- **Served as a Transformation Coach for the Global Banking business (2022–2024)**, leading enterprise Agile adoption, organisational change, and delivery transformation initiatives.
- **Standardized PI Planning and Agile governance across 12+ portfolios** by implementing quarterly planning, **aligned sprint cadences**, and **backlog health tracking**, reducing requirement churn from over **40% to 5–10%** while **increasing PI Planning adoption from 20% to 60% within two years**.
- **Lead the JIRA Align Ambassadors community and Product Tooling Cabinet**, establishing tooling standards, governance, and audit-ready processes.
- **Turned around a quality-critical portfolio by conducting root cause analysis**, restructuring Scrum teams around value streams, implementing Definition of Ready/Done, and streamlining business-to-delivery intake, **reducing customer attrition by 60–70% and rework by 80% in six months**.

WORK EXPERIENCE

JPMorgan Chase & Co., Bengaluru

Vice President Transformation Coach - Investment Banking

PMO, Global Banking & Agile Coach

Mar 2025 – Present

Jul 2022 – Feb 2025

- **Architect the Product Operating Model**, Product Taxonomy, and governance frameworks to drive Global Banking's digital transformation.
- Drive Project Management tracks and pursuits with focus on Digital offerings, Digital transformation Roadmap & Digital Innovation methodologies. Lead and deliver engagement focused on transformation management office and Agile work methodologies.
- Champion Microsoft Copilot and Generative AI adoption within the PMO, automating executive reporting, portfolio dashboards, and stakeholder communications.
- Translate high-level business goals into structured, executable programs spanning platform modernization, automation, and operating model redesign.
- Develop and govern the Line of Business Investment Framework, improving investment-to-portfolio traceability and delivering executive KPI dashboards.
- Partner with C-suite leaders and the Central PMO to align portfolio strategy, business priorities, and OKR execution across Global Banking. Liaise with Product Owners, Technology teams, and Operations stakeholders to define target-state journeys.
- Act as a competency leader in driving the development and implementation of program management capabilities across the practice. Steer large scale projects through the full lifecycle, working along with cross functional delivery teams.
- Provide mentorship to a team of high performing consultants and actively participate in firm building initiatives like the consultant referral program. Prepare portfolio updates, highlighting project progress, key risks & recommendations for senior management.
- Develop and maintain business cases, investment proposals and benefits assessments, covering risks and dependencies in collaboration with leadership, business stakeholders and F&BM teams.
- Oversee budget management and resource allocation for GCC (Global Capability Center) while optimizing operational efficiency in partnership with F&BM.
- Clear roadblocks, resolve escalations, and ensure solutions align with enterprise architecture and risk/control standards.
- Lead the JIRA Align Ambassadors community and Product Tooling Cabinet, establishing tooling standards, governance, and audit-ready processes. Guide Product Owners on roadmap planning, feature prioritisation, estimation, and delivery governance.
- Implement governance, compliance, and Non-Functional Requirement (NFR) audit frameworks in partnership with the Global Banking Agility Office.

Synechron, Bengaluru

Oct 2021 – Jun 2022

Project Manager / Senior Specialist

- Directed Agile transformations and delivery governance architectures for premier financial services clients.
- Utilized advanced analytics and hypothesis-driven thinking to uncover efficiencies and translate complex data into narratives for senior leadership. Designed PMO frameworks and KPI dashboard tracking mechanisms across heavily distributed programs.
- Crafted KPI dashboards and executive reporting mechanisms, providing leadership with actionable insights into programme health and performance.

First American (India), Bangalore

Jun 2016 – Sep 2021

Project Manager / Lead Scrum Master

- Managed end-to-end delivery of Title Insurance and Banking technology programs, overseeing multiple concurrent squads.
- Ensured strict adherence to JPMC's compliance, risk management, and regulatory frameworks during all change management and release activities.
- Drove Program Increment (PI) planning cycles, managed cross-team dependencies, and optimized sprint velocities while ensuring strict regulatory compliance.

PREVIOUS ROLES:

Esko, Bangalore | Scrum Master / QA Team Leader | Dec 2007 – Nov 2015

CERTIFICATIONS

- SAFe Program Consultant (SPC 6.0) – Scaled Agile, Inc. | Certified Scrum Professional – Scrum Master (CSP-SM) – Scrum.org
- Large-Scale Scrum (LeSS) Practitioner – LeSS Company B.V. | Certified Scrum Product Owner (CSPO) – Scrum.org
- Advanced Certified Scrum Master (A-CSM) & Certified Scrum Master (CSM)